

NYSADVS Professional Development Conference

“Gateway for Service- Channels to
Professional Excellence”

June 9-11, 2010
Radisson Hotel
Utica, New York



- The Conference Committee has put together a fabulous jam packed educational conference for us this year.
- Marketplace Dinner
- Annual Meeting with installation of New Board Officers
- President's Award
- Special Celebration Gathering at Saranac Brewery
- Here is a sample of some of the programs already confirmed....

Beyond the Basics

Presented by Paul Bartush, DVS

This course is intended for the experienced/ CAVS level volunteer director who is comfortable with the basics of volunteer management and eager to take their department operations to the next level.

During the session, participants will:

Briefly review core operations for volunteer departments
investigate areas of strategic volunteer management
including evaluation of your department's core work and
leadership and management capacity.

Additionally, participants will be challenged to create and
implement innovative strategies that will help their
departments strive for years to come.

- Paul has worked in a variety of healthcare management positions. Since 1999, Paul has worked at the Massachusetts General Hospital Volunteer Department. Most recently, Paul was appointed as the Director for the Volunteer Department, Medical Interpreter Services, Information Associates and the LVC Retail Shops at MGH.
- Paul has a master's degree in Healthcare Management and holds his CAVS certification and is the president of the Massachusetts Association of Directors of Healthcare Volunteer Services.

From the Inside Out: Your Perceived Value from Those on the “Inside” Has a Major Impact on Your Ability to Get Things Done

Presented by Clyde Taylor

Working together – collaborating with the departments you support in your healthcare facility – is critical to your long-term success in this new decade of healthcare volunteerism.

Knowing how you are perceived by those you work with and the departments you support is the “first step” in creating value-based collaboration. This program will show you how to identify your volunteer department’s perceived value, what it means to you and the department(s) you manage, and what you can do to leverage your “value” from the “inside out” to get more done in 2010 and beyond.

Clyde has been a featured presenter at various trade organization conferences, conventions and corporate meetings in the U.S., Canada and Europe. His staff development programs have been used by corporate clients throughout the world and some of his programs have been translated into 16 languages. Clyde has been a keynote presenter for volunteer organizations throughout the U.S. and was a featured presenter during the past two AHVRP national conferences.



“Is My Organization at Risk? A Matter of Perspective”

Presented by Ann Wolanski, BSE, MBA

Working in a health care setting is full of changes and challenges especially as hospitals rely on volunteers to provide services in a variety of settings (lab, administration, hospice) and interact with a variety of people.

This presentation will help the audience identify, evaluate and prioritize risks in their volunteer setting, implement risk management techniques to prevent or mitigate the risks as well as monitor and continuously re-evaluate the program to identify areas for improvement.

Anne Wolanski is the Vice President for Risk Management & Home Health Services and Corporate Responsibility Officer at Our Lady of Lourdes Hospital in Binghamton, New York. In this capacity, she has responsibility for Risk Management, Corporate Responsibility, HIPAA Compliance, Home Care & Hospice as well as Laboratory services. Prior to assuming the role as Risk Manager in 1999, Anne was the Supervisor of Hematology for seven years and the Administrative Director of Laboratory Services for six years. She is also currently a member of the Ascension Health National Claims Committee.